

Date: 16-Mar-2020

BY EMAIL

To: Cyprus Shipping Agents (c/o Mr. Lefteris Kouzapas)
Clearing Agents (c/o Mr Pantelis Christodoulou)

Subject: DP World Limassol payments point

Dear Lefteris,

As part of the DP World Limassol (DPWL) preventive measures against COVID-19 pandemic and taking into consideration the CY presidents' recent announcements the below has been decided for the DP World Limassol payments Point:

In the event that DP World Limassol decided to temporarily close the Payment Point, ALL DPWL customer/s (clearing agents, individuals) need to follow different ways of settling the DPWL' storage fees as follows:

1. Customer/s who want to pick their cargo / vehicles, and have to pay storage or secondary handling fees, need to forward their DELIVERY ORDERS to the below emails:
 - angela.charalambous@dpworld.com (For more info Tel: 95955064)
 - billing.dpwl@dpworld.com
2. DPWL's billing officer will issue the proforma invoice and send it to the respective customer/s
3. Customer/s need to pay the applicable fees via Bank Transfer / bank Deposit (any amount):

Account Name:	DP WORLD LIMASSOL LIMITED
IBAN:	CY60 0020 0195 0000 3570 2285 1964
SWIFT:	BCYPCY2N
4. Customer/s send the approval of payment to DPWL's billing officer via email.
5. DPWL's billing officer send the final invoice and release document to customer's email & DPWL's Gate email.

In addition to the above, DP World Limassol during the current circumstances and in order to support the reduction of individual visits to the Payment Point, the following amendment is being made effective from 17 Mar 2020:

- Postpone the collection of Access Fee for Car Transporter Access and individual Driver Pick Up fee (DP World Public Tariff 2020 Version 5.1, page: 32, clause 4.1.5 & 4.1.6) until 30th of March 2020.

DP World Limassol look forward to your support and cooperation on these changes that has arise in line with the current unforeseen events, and we assure you of our optimum assistant.



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